

Rossio

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	City	State
MAYO CLINIC HOSPITAL	PHOENIX	AZ
MAYO CLINIC	JACKSONVILLE	FL
MAYO CLINIC HEALTH SYSTEM IN WAYCROSS, INC	WAYCROSS	GA
MAYO CLINIC-ST MARY'S HOSPITAL	ROCHESTER	MN
MAYO CLINIC HEALTH SYSTEM IN RED WING	RED WING	MN
MAYO CLINIC HEALTH SYSTEM - ALBERT LEA	ALBERT LEA	MN
MAYO CLINIC METHODIST HOSPITAL	ROCHESTER	MN
MAYO CLINIC HEALTH SYSTEM - MANKATO	MANKATO	MN
MAYO CLINIC HEALTH SYSTEM - AUSTIN	AUSTIN	MN
MAYO CLINIC HEALTH SYSTEM - FAIRMONT	FAIRMONT	MN
MAYO CLINIC HEALTH SYSTEM - ST JAMES	ST JAMES	MN
MAYO CLINIC HEALTH SYSTEM - LAKE CITY	LAKE CITY	MN
MAYO CLINIC HEALTH SYSTEM - WASECA	WASECA	MN
MAYO CLINIC HEALTH SYSTEM - CANNON FALLS	CANNON FALLS	MN

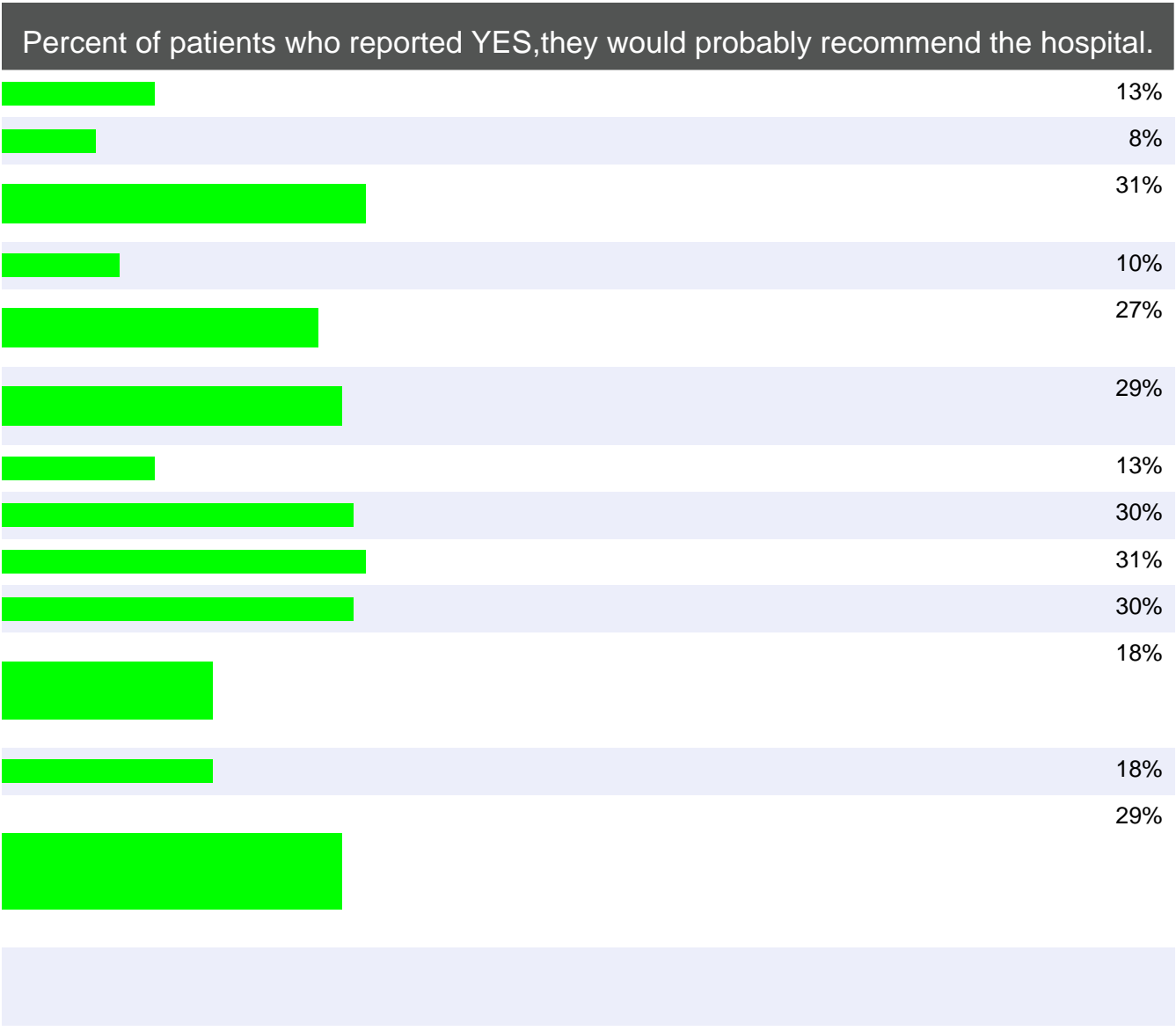
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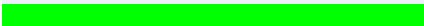





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Number of Completed Surveys	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
Between 100 and 299	
Fewer than 100	
Not Available	

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Survey Response Rate Percent	Hospital Footnote
 37%	
 34%	
 22%	
 37%	
 43%	
 37%	
 38%	
 39%	
 33%	
 39%	
 45%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
 55%	
 41%	Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	Survey results are not available for this reporting period

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MAYO CLINIC HEALTH SYSTEM - SPRINGFIELD	SPRINGFIELD	MN
MAYO CLINIC HEALTH SYSTEM - NEW PRAGUE	NEW PRAGUE	MN
MAYO CLINIC HLTH SYSTEM- FRANCISCAN MED CTR, INC	LA CROSSE	WI
MAYO CLINIC HEALTH SYSTEM EAU CLAIRE HOSPITAL	EAU CLAIRE	WI
MAYO CLINIC HEALTH SYSTEM-OAKRIDGE, INC	OSSEO	WI
MAYO CLINIC HLTH SYSTM, FRANCISCAN HLTHCARE-SPARTA	SPARTA	WI
MAYO CLINIC HEALTH SYSTEM- CHIPPEWA VALLEY, INC	BLOOMER	WI
MAYO CLINIC HEALTH SYSTEM - NORTHLAND, INC	BARRON	WI
MAYO CLINIC HEALTH SYSTEM - RED CEDAR, INC	MENOMONIE	WI

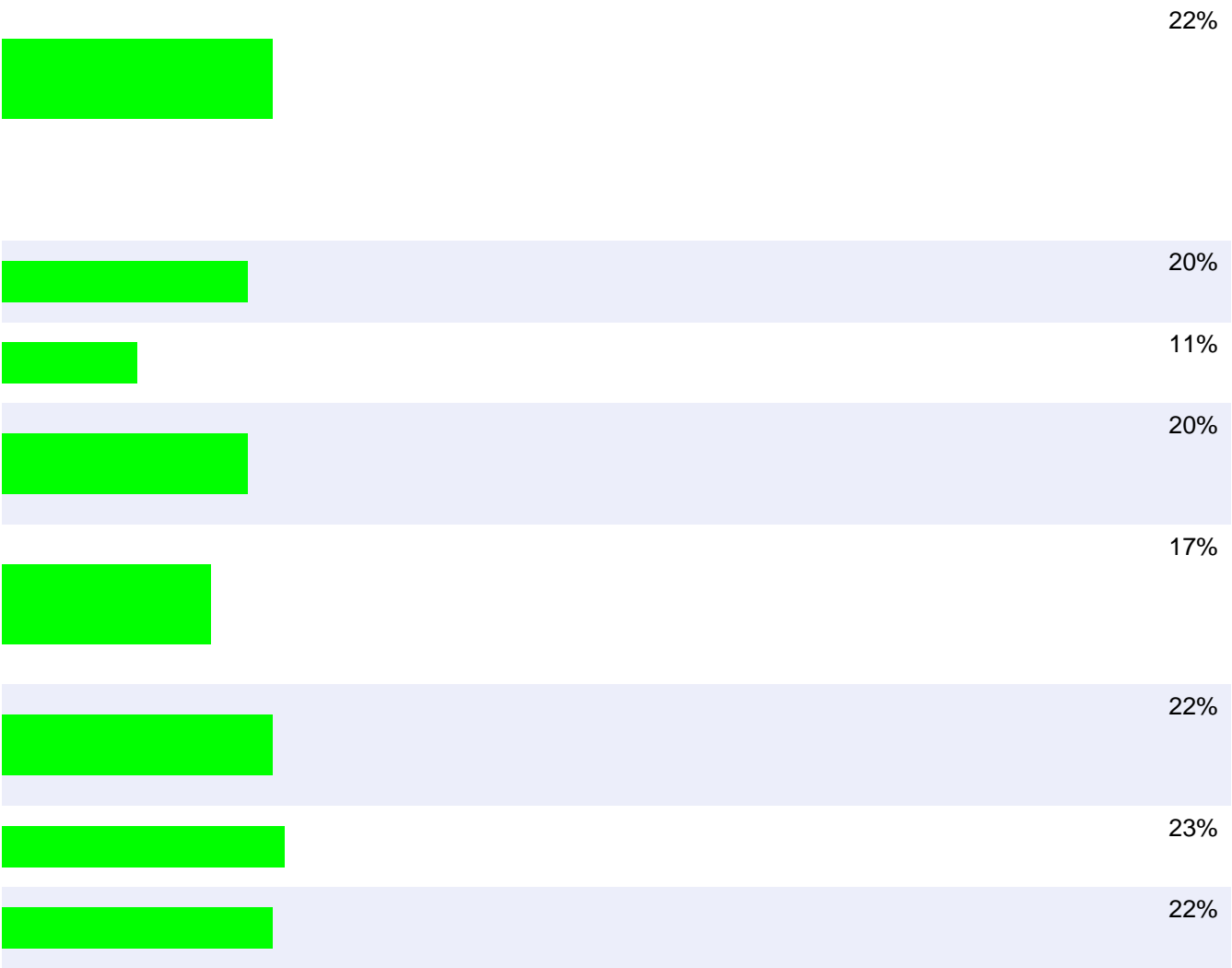
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Fewer than 100

Not Available

300 or more

300 or more

Fewer than 100

Fewer than 100

Fewer than 100

Between 100 and 299

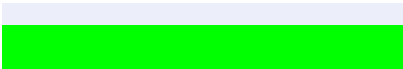
300 or more

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41% Very few patients were eligible for the HCAHPS survey.
The scores shown reflect fewer than 50 completed surveys.
Use these scores with caution, as the number of surveys
may be too low to reliably assess hospital performance
Survey results are not available for this reporting period



37%



40%



41% Fewer than 100 patients completed the HCAHPS survey.
Use these scores with caution, as the number of surveys
may be too low to reliably assess hospital performance



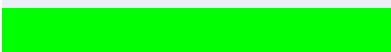
31% Very few patients were eligible for the HCAHPS survey.
The scores shown reflect fewer than 50 completed surveys.
Use these scores with caution, as the number of surveys
may be too low to reliably assess hospital performance



37% Fewer than 100 patients completed the HCAHPS survey.
Use these scores with caution, as the number of surveys
may be too low to reliably assess hospital performance



38%



36%